



SINHGAD TECHNICAL EDUCATION SOCIETY'S
**SINHGAD INSTITUTE OF
MANAGEMENT & COMPUTER APPLICATION**
(Affiliated to Savitribai Phule Pune University & Approved by AICTE)



'NAAC' Accredited with 'A' Grade
S. No.49/1, Off Westerly Bypass, Pune-Mumbai Expressway, Narhe, Pune - 411 041. Tel.: (020) 66831896 / 66831908 / 66831907
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**National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey**

**Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation**

A.Y. 2021-22



Anamika Singh



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Anamika Singh



Introduction

Our institute conducts *Student Satisfaction Survey (SSS)* every year to monitor and analyze the students' opinion about Teaching – Learning process, Institution performance, Infrastructure and Welfare. This survey helps to upgrade the quality of education and performance of Institute. The survey is based on the questionnaire recommended by NAAC. First twenty questions are objective type mostly concern with teacher communication, mentor response, ICT based education, Industrial visit, Internship etc. Last question is regarding suggestion from students if any to improve institution teaching learning process.

The survey link was send to all MBA and MCA students. Students remained anonymous throughout the survey process. Total 153 students have recorded their responses. The recorded student's response for this survey has analyzed using software.

Department Wise-Students Participation

Sr.No.	Department	No. Students
1	MBA	72
2	MCA	81

Out Come

This survey was conducted genuinely to gather feedback to improve the effectiveness of the experience of students in the institution. The result of the survey is shown in the form of graphs in the next section. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects.





Questionnaire

National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: C) College Name:

D) Gender: a) Male b) Female c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)





Student Satisfaction Survey on Teaching Learning Process

1. How much of the syllabus was covered in the class?
 - 4 – 85 to 100%
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1– 30 to 54%
 - 0–Below 30%

2. How well did the teachers prepare for the classes?
 - 4 –Thoroughly
 - 3 – Satisfactorily
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all

3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective
 - 2 – Just satisfactorily
 - 1– Generally ineffective
 - 0– Very poor communication

4. The teacher's approach to teaching can best be described as
 - 4– Excellent
 - 3 – Very good
 - 2 – Good
 - 1 – Fair
 - 0– Poor

5. Fairness of the internal evaluation process by the teachers.
 - 4 – Always fair
 - 3 – Usually fair
 - 2 – Sometimes unfair
 - 1 – Usually unfair
 - 0– Unfair



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6. Was your performance in assignments discussed with you?
 - 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0– Never

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.
 - 4 – Regularly
 - 3 – Often
 - 2 – Sometimes
 - 1 – Rarely
 - 0– Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
 - 4 – Significantly
 - 3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0– Not at all

9. The institution provides multiple opportunities to learn and grow.
 - 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
 - 4 – Every time
 - 3 – Usually
 - 2– Occasionally/Sometimes
 - 1 – Rarely
 - 0– Never



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11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

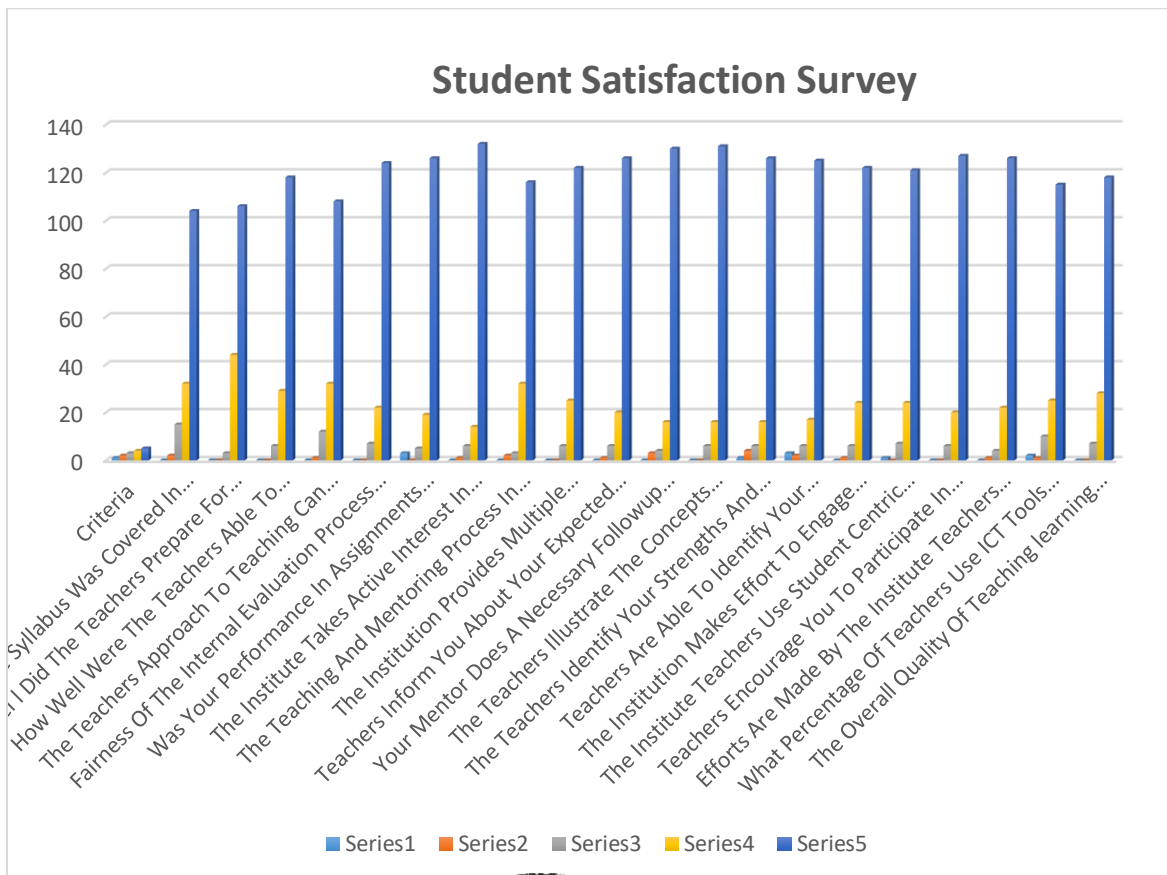
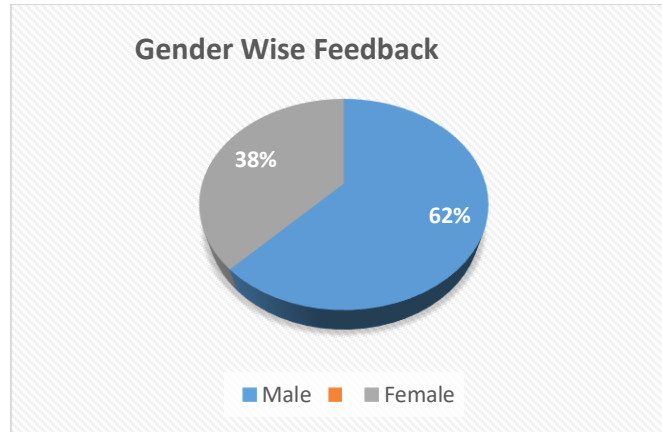
- a)
- b)
- c)



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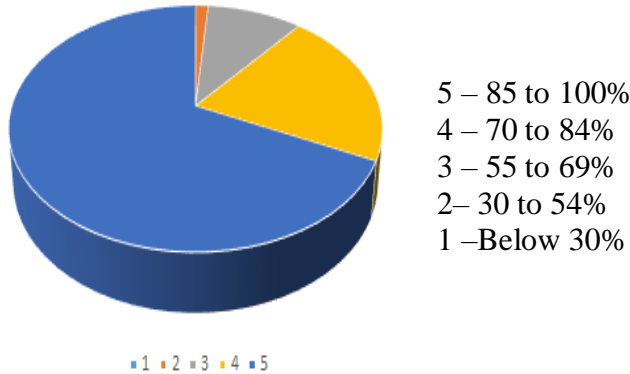


Students Satisfaction Survey-Report Analysis

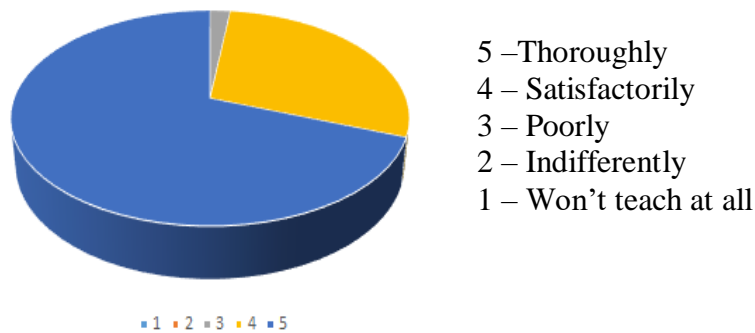


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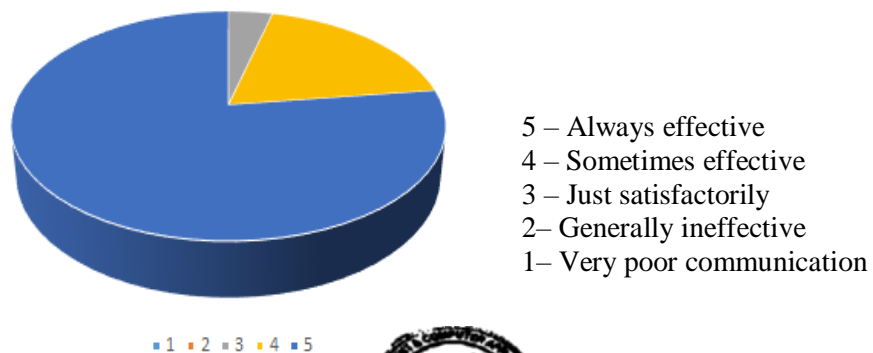
1) How much of the syllabus was covered in the class?



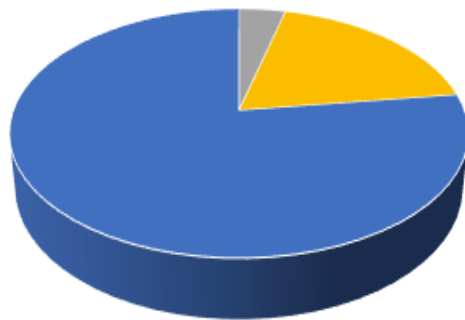
2) How well did the teachers prepare for the classes?



3) How well were the teachers able to communicate?



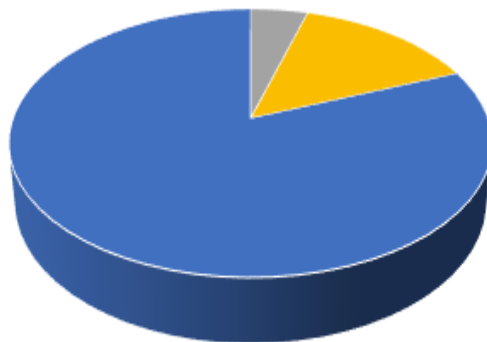
4) The teacher's approach to teaching can best be described as



■ 1 ■ 2 ■ 3 ■ 4 ■ 5

- 5- Excellent
- 4 - Very good
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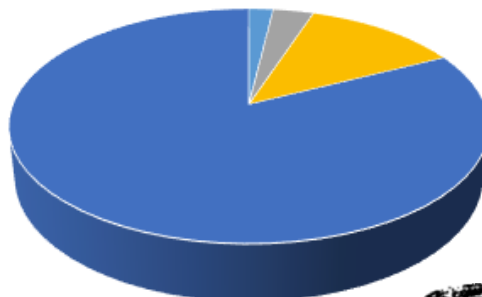
5) Fairness of the internal evaluation process by the teachers.



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6) Was your performance in assignments discussed with you?



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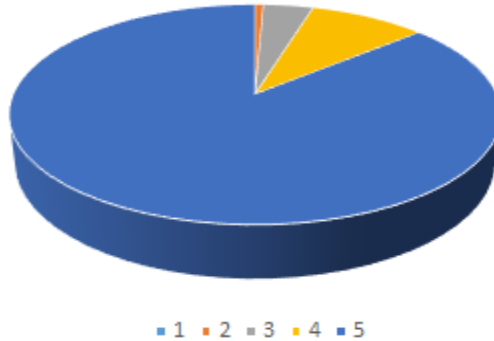
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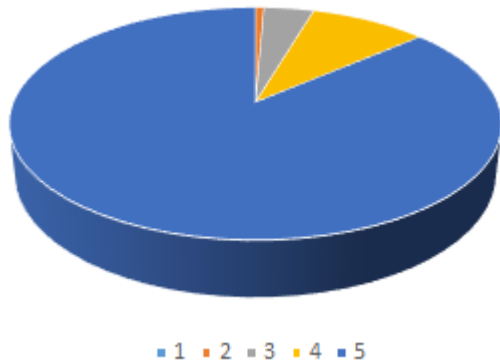


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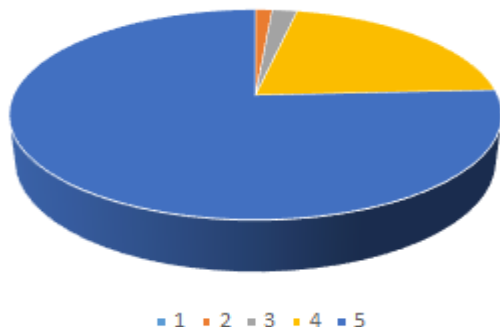
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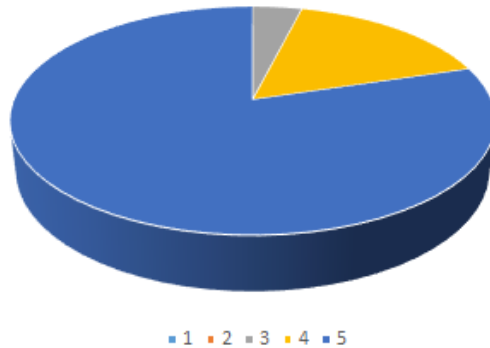


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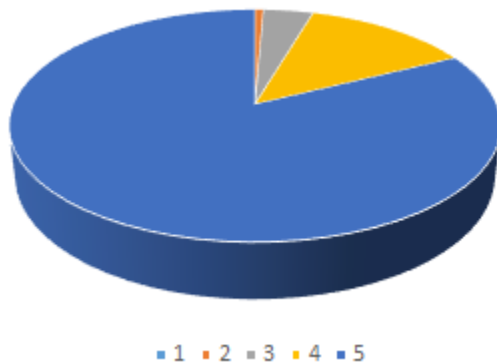
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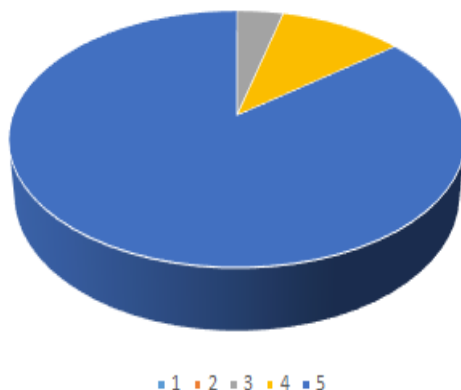
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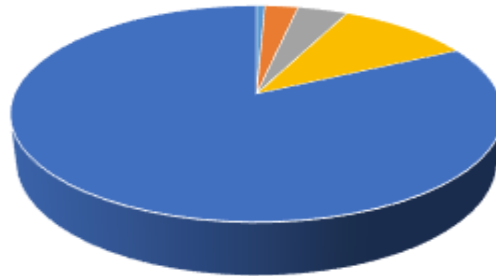


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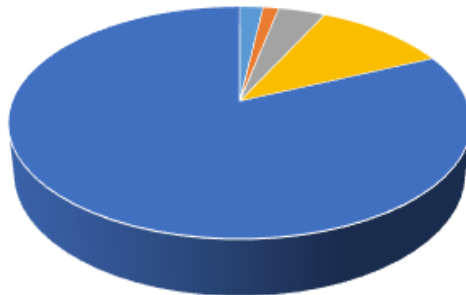
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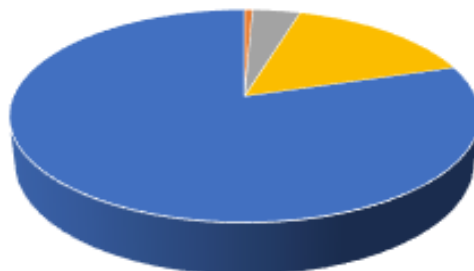
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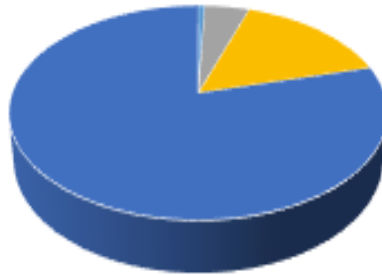
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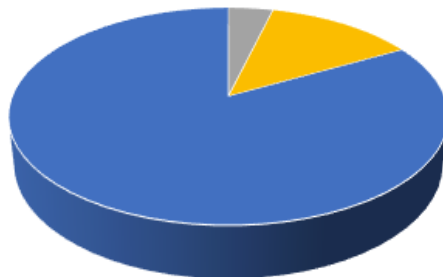
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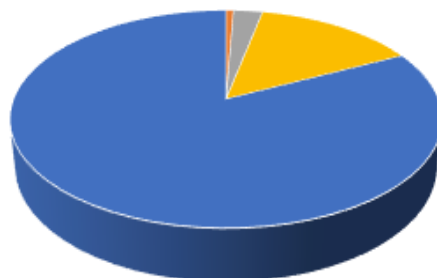
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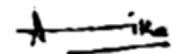
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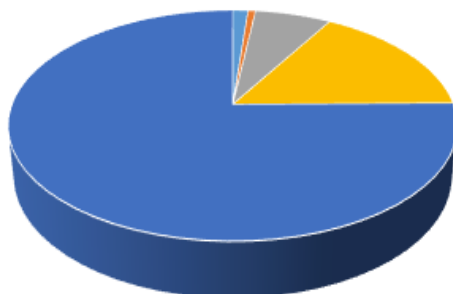


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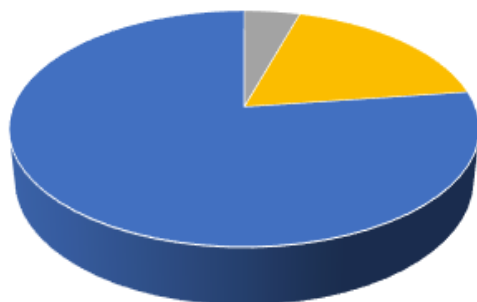
19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



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- 5 – Above 90%
- 4 – 70 – 89%
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20) The overall quality of teaching-learning process in your institute is very good.



■ 1 ■ 2 ■ 3 ■ 4 ■ 5

- 5 – Strongly agree
- 4 – Agree
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- 2 – Disagree
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21) Suggestions Given by Students:

No suggestions
Simca is one of the best college in Pune. Simca encourage students to participate each nd every activity in College. Simca provide multiple opportunities for placement.
Some of the teacher are not interactive at all they just start the lecture and start reading the ppt till the very end of the lecture which makes that lecture and topic totally boring and we just cant get what is going on so please stop this atleast make some interaction.
Everything is good
No need to suggestion, all faculty are good... I'm happy to learning



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Good experience
Its overall perfect..... Total faculty is nice helpful and supportive
More external lectures conducted
More e class experience
I am studying here from 2 years so I observed, the outdoor sports doesn't give an preference. They need to encourage the sport also.
Good
More focused on two way communications. Always tried to teach latest syllabus. More practical knowledge.
1.Notes shared online. 2 Conducting extra classes
No suggestions All The staff & Institute helped and guided for our bright carrier
Institute should give the appreciation letter to campus placed students to motivate them
All Good
No suggestions, because the college faculty is very helpful with any questions and they give a better solution.
Everything is good excellent college I am glad that I am a part of this institute
Learning experience id good of our teacher
Overall Teaching is good Teachers are Always Supportive us Develop online Intraction
Accounts department people treat us very badly
nothing to change there really good
Very good teaching
All the teachers are teaching very well.
Very good
Keeping interacting with students
No need, teachers are doing best everyday .
College staff is very nice...i don't think so improve the teaching level, because its already good.
Make teaching a two way interaction. every student and ask for their doubts
Internship opportunities should be given to all the students (job having no criteria) extra classes for language should be taken
Its all good nothing required
There are network problems is major issue plz solve this issue .Thank You
Good learning experience
Reduce/Change the timing of college from 9:00-6:00 to 7:00-1:00 , so that students can have enough space after college to understand ,learn and grow in their own way/style/thinking.
Should provide sports department also in institute.
All the teachers are teaching very well.



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College staff is very nice...i don't think so improve the teaching level, because its already good.
Good learning experience
Internship opportunities should be given to all the students (job having no criteria) extra classes for language should be taken
Its all good nothing required
No need, teachers are doing best everyday.
nothing to change there really good
Should provide sports department also in institute.

Conclusion

- Approximately 89% of the students has satisfied with college teaching and learning process as well as college facilities provided.
- 5% of the students need without criteria opportunities and more placement related activities.
- 1% students need sports facility.
- 5% students are concerned about college timing and network issues.

Institute tried its level best to overcome all the above mentioned suggestions.

